

*April 2021*

***CURRICULUM VITAE***

***DOUGLAS W. MAYNARD***

***ADDRESS:*** 333 West Mifflin Unit 1256  
Madison WI 53703

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***PRESENT POSITION:*** Maureen T. Hallinan Professor emeritus, Conway-Bascom Professor emeritus, Garfinkel Faculty Fellow emeritus. Department of Sociology, University of Wisconsin-Madison

***EDUCATION:***

B.S. Business & Industrial Engineering, Oregon State University, June 1968  
M.A. Sociology, University of California, Santa Barbara, December 1975  
Ph.D. Sociology, University of California, Santa Barbara, June 1979

***POSITIONS HELD:***

2019-Present Maureen T. Hallinan (Wisconsin Alumni Research Foundation) Professor of Sociology  
2013-present Harold & Arlene Garfinkel Faculty Fellow  
Investigator, Waisman Center, UW-Madison  
Advisory Committee, Center for the Demography of Health and Aging, UW-Madison  
2006-present Conway-Bascom Professor of Sociology, UW-Madison  
2005-present Research Affiliate, Center for Demography of Health and Aging, UW-Madison  
2000-present Member, Robert F. and Jean E. Holtz Center for Science & Technology Studies, UW-Madison  
(Steering Committee Member, 2006-2009)  
2000-2006 Professor of Sociology, University of Wisconsin, Madison  
1992-2000 Professor of Sociology, Indiana University, Bloomington  
1997-2000 Adjunct Professor of Culture and Communication, Indiana University, Bloomington  
1989-1992 Professor of Sociology, University of Wisconsin, Madison  
1985-1989 Associate Professor of Sociology, University of Wisconsin, Madison  
1982-1990 Research Affiliate, Waisman Center on Mental Retardation and Human Development  
1981-1985 Assistant Professor of Sociology, University of Wisconsin, Madison  
1980-1981 Postdoctoral Fellow, Department of Psychiatry, University of Wisconsin School of Medicine and Public Health (on research leave from Department of Sociology)  
1979-1980 Assistant Professor of Sociology, University of Wisconsin, Madison

***SPECIAL HONORS OR AWARDS:***

2021 Garfinkel-Sacks Award for Distinguished Scholarship. American Sociological Association Section on Ethnomethodology and Conversation Analysis  
2020 University of Wisconsin, Department of Sociology Citation for Excellence in Teaching  
2019 Maureen T. Hallinan Professor of Sociology. Wisconsin Alumni Research Foundation (WARF) professorships provide recognition for distinguished research contributions of the UW-Madison faculty.

- 2018 Cooley-Mead Award from the American Sociological Association Social Psychology Section
- 2018-20 Invited Member. Friends of Fulbright Finland Council
- 2016 George L. Engel Award for Outstanding Research Contributions to the Theory Practice, and Teaching of Effective Healthcare Communication and Related Skills. The American Academy on Communication in Healthcare (AACH). Yale University, New Haven, Connecticut: June
- 2016 Honorary Doctorate. University of Helsinki, Finland: May
- 2014-18 Elected President, International Society on Conversation Analysis (ISCA). (Board member for ISCA as immediate past President, 2018-2022)
- 2012-17 Collaborator. Finnish Centre of Excellence in Intersubjectivity in Interaction. University of Helsinki, Finland
- 2009 Honored Instructors Award. Chadbourne Residential College. UW Division of University Housing
- 2006 Fulbright Scholar Award. One semester (fall), Department of Sociology, University of Helsinki
- 2000 Rudy Professorship. (Declined.) Indiana University
- 2000 Teaching Excellence Recognition Award (\$1000). Indiana University
- 1999-2000 Fund for the Advancement of the Discipline (\$5000), American Sociological Association and National Science Foundation. Conference on doctor-patient interaction.
- 1998-99 National Endowment for the Humanities (NEH) Fellowship. "Bad News, Good News, and Everyday Life." (\$30,000)
- 1998 Teaching Excellence Recognition Award (\$1000). Indiana University.
- 1992-present Elected member, Sociological Research Association
- 1990-1992 University of Wisconsin Vilas Associate Professor (\$26,000 award for outstanding tenured faculty in the humanities and social sciences)
- 1990 University of Wisconsin, Department of Sociology Citation for Excellence in Teaching
- 1981-1982 Postdoctoral Fellow, NIMH Training Grant, Dept. of Psychiatry, U. Wisconsin, Madison
- 1977-1979 University of California Regents' Fellowship
- 1975 Charles B. Spaulding Research Award, Sociology Department, UCSB. (Annual Prize for best graduate student paper)
- 1975 Highest Honors on M.A. Thesis and oral defense, UCSB
- 1968 Honors at graduation, B.S. degree, Oregon State University
- 1967-1968 Boeing Scholarship, Oregon State University

**RESEARCH AND TEACHING INTERESTS:**

Conversational analysis, ethnomethodology, sociological theory, social psychology, sociology of everyday life, sociology of health and aging, science-technology and society (STS), survey methodology and research, qualitative methodology

**RESEARCH SUPPORT:**

- 2018-19 Individualized vs. Generalized Assessments in Diagnosing Autism Spectrum Disorder. University of Wisconsin Graduate School. 9 months Research Assistance plus student hourly.
- 2015-16 The Delivery and Receipt of Treatment Recommendations in Oncology Care. University of Wisconsin Graduate School. 12 months Research Assistance.
- 2013-16 A Sociology of Testing, Diagnosis and Autism Spectrum Disorder. National Science Foundation. (\$476,000).
- 2013-14 Oncobabble: Characterizing the Nature of Positive Spin in Serious Cancer Conversations. University of Wisconsin Centers for Excellence in Cancer Communication Research. D. W. Maynard, Co-Investigator. PI: Toby Campbell. 12 months Project Assistant Position.
- 2012-14 D. W. Maynard, Co-Investigator. Interactional Influences on Survey Participation. Principal Investigator: Nora Cate Schaeffer. (\$260,596)
- 2011-12 Directive-Response Sequences and Clinical Assessments Involving Children with Autism. University of Wisconsin Graduate School. 1 month PI salary, 9 months Project Assistance.
- 2009-10 Implicative Discourse in Police Interrogation. University of Wisconsin Graduate School. 9 months Project Assistance.
- 2007-09 Event History Calendars & Q-list Forms of Survey Interviewing. (With Robert Belli and Nora Cate Schaeffer). The National Institutes of Health and University of Nebraska. (\$45,000)
- 2006-10 D.W. Maynard, Principal Investigator. Recruiting Respondents to the Survey Interview. (Jeremy Freese and Nora Cate Schaeffer, co-investigators). National Science Foundation. \$360,000.
- 2004-09 Conversational Practices in Telephone Requests for Tissue Donation. Dialysis Clinic Incorporated. 4 years Research Assistance and computer purchase. (\$123,893)
- 2004-06 Interaction and Cognition in Surveys of Older Adults (With Nora Cate Schaeffer). National Institute of Aging. (\$150,000)
- 2004-05 Defensiveness in Interaction: The Use of I-Mean Prefaced Utterances in Complaint-Type Sequences. Wisconsin Alumni Research Foundation. Academic year Project Assistant. \$11,141.
- 2003 Interactive Dimensions of Cognition in Interviews of Older Adults. (With Nora Cate Schaeffer and Jennifer Dykema.) Center for the Demography of Health and Aging (CDHA), University of Wisconsin-Madison. April. P30 grant (AG17266) from the National Institute of Aging to CDHA (\$26,397).
- Uses of the Phrase “I mean” in Everyday Conversation. Wisconsin Alumni Research Foundation, 1 year Project Assistance (\$21,600).
- 2002 Workshop: Methods for Studying Interaction. (With Nora Cate Schaeffer.) Center for the Demography of Health and Aging (CDHA), University of Wisconsin-Madison. April. P30 grant (AG17266) from the National Institute of Aging to CDHA (\$10,000).

- 2000 Conference: "Practicing Medicine: A Dialogue on Doctor-Patient Interaction." (With David Takeuchi) Office of Behavioral and Social Science Research at the National Institutes of Health. (\$10,000)
- 1999 Research Leave Supplement Grant. Indiana University Graduate School. (\$36,000)
- 1998-99 "Bad News, Good News, and Everyday Life." National Endowment for the Humanities (NEH) Fellowship. (\$30,000)
- 1996-98 "The Ethnography of a Survey Research Center." Sociological Research Practicum (SRP), Department of Sociology and College of Arts and Sciences, Indiana University. Summer salary, research assistance, research funding. (\$60,800)
- 1991-94 "Interviewer-Respondent Interaction in Standardized Interviewing: A Comparison of Face-to-Face and Computer Assisted Telephone Interviewing." (With Nora Cate Schaeffer.) Ameritech Foundation Fellowship Program, University of Wisconsin. 1.25 months salary, 9 months research assistance, computer equipment. (\$46,768)
- 1991-93 "Interviewer-Respondent Interaction in the Survey Interview." (With Nora Cate Schaeffer.) U.S. Bureau of the Census. Summer salary, 18 months research assistance. (\$68,614)
- 1990-1992 University of Wisconsin Vilas Associate Professor (\$26,000, two summer salaries)
- 1990-91 Wisconsin Alumni Research Foundation, one-year research assistance.  
University of Wisconsin Graduate School. 1 month PI salary, 9 months Project Assistance.
- "Communication in Regard to HIV-Antibody Testing." Wisconsin Department of Health and Social Services, 50% Fall semester salary; travel for two semesters; recording equipment for data collection (\$22,000).
- 1988-89 Wisconsin Alumni Research Foundation, one summer salary and two years research assistance.
- 1986-87 Wisconsin Alumni Research Foundation, two summer salaries and summer plus one year research assistance.
- 1985-86 Biomedical Research Support Grant, University of Wisconsin-Madison Graduate School, one year student hourly research assistance.
- 1985 Wisconsin Alumni Research Foundation, research assistance, Spring.
- 1984-1986 "Diagnostic News Regarding Developmental Disabilities," New Investigator Research Award, National Institutes of Health, salary support 1984-86, research assistance 1985-86 (\$74,000).
- 1982-1983 Biomedical Research Support Grant, University of Wisconsin-Madison, Graduate School, funds for two semesters of student hourly research assistance.
- 1981-1982 NIMH Postdoctoral Training Fellowship, Department of Psychiatry, University of Wisconsin, Madison, salary, one semester research assistance.
- 1980-1981 Wisconsin Center for Education Research Royalty Fund, summer salary, two semesters of research assistance.

**BOOKS**

- In press D. W. Maynard and Jason Turowetz. *Autistic Intelligence: Interaction, Individuality, and the*

*Challenges of Diagnosis*. Chicago: University of Chicago Press.

- In press D. W. Maynard and John Heritage (eds.) *Harold Garfinkel: Praxis, Social Order, and Ethnomethodology's Legacies*. New York: Oxford University Press.
- 2015 Japanese translation of *Communication in Medical Care : Interaction between Primary Care Physicians and Patients*. (10 of 14 chapters; see 2006 below.) Includes new Epilogue by the co-editors. Translation by Yoshio Kashida, Michie Kawashima, and Mitsuhiro Okada. Tokyo: Keiso-shobo (licensed by Cambridge University Press).
- 2006 John Heritage and D. W. Maynard (eds.) *Communication in Medical Care : Interaction between Primary Care Physicians and Patients*. Cambridge, U.K.: Cambridge University Press.
- 2004 Japanese translation of *Bad News, Good News* (see 2003 below). Includes author's new introduction for the translation. Translation by Yoshio Kashida and Mitsuhiro Okada. Tokyo: Keiso-shobo (licensed by University of Chicago Press).
- 2003 *Bad News, Good News: Conversational Order in Everyday Talk and Clinical Settings*. (Monograph.) Chicago: University of Chicago Press.
- Chapter 3 (Conversation Analysis and Ethnography: What Is the Context of an Utterance?) reprinted in Sharlene Hesse-Biber and Patricia Leavey (eds.) *Emergent Methods in Social Research*. Thousand Oaks, CA: Sage Publications. 2006: 55-94.
- 2002 D. W. Maynard, H. Houtkoop-Steenstra, N.C. Schaeffer, and H. van der Zouwen (eds.) *Standardization and Tacit Knowledge: Interaction and Practice in the Survey Interview*. New York: Wiley Interscience.
- 1984 *Inside Plea Bargaining: The Language of Negotiation*. (Monograph.) New York: Plenum Press.

#### **IN PREPARATION**

- D. W. Maynard. "Erving Goffman's Interactional Sociology as it Relates to Ethnomethodology and Conversation Analysis." Under contract for Lorenza Mondada and Anssi Peräkylä (eds.) *Body, Participation, and the Self: Revisiting Goffman*. Abingdon, England and Philadelphia: Routledge.
- D. W. Maynard and Virginia Gill. "Ethnomethodological Conversation Analysis." Under contract for Jeffrey D. Robinson, Rebecca Clift, Kobin H. Kendrick, and Chase Wesley Raymond (eds.) *The Cambridge Handbook of Methods in Conversation Analysis*. Cambridge, England: Cambridge University Press.
- D. W. Maynard and Jason Turowetz. "The Interactional Basis of Criminal and Other Offenses Involving Autism Spectrum Disorder." For refereed journal submission.
- D. W. Maynard. "Complaining Actions: Why Weren't You Available When I Called?" For refereed journal submission.

#### **IN PRESS**

- John Heritage and D.W. Maynard. "Introduction: Ethnomethodology's Legacies." In *Harold Garfinkel: Praxis, Social Order, and Ethnomethodology's Legacies*, edited by D. W. Maynard and J. Heritage. New York: Oxford University Press.

Steven E. Clayman, John Heritage, and D. W. Maynard. "The Ethnomethodological Lineage of Conversation Analysis." In *Harold Garfinkel: Praxis, Social Order, and Ethnomethodology's Legacies*, edited by D. W. Maynard and J. Heritage. New York: Oxford University Press.

D. W. Maynard and Jason Turowetz. "Ethnomethodology and Atypical Interaction: The Case of Autism." In *Harold Garfinkel: Praxis, Social Order, and Ethnomethodology's Legacies*, edited by D. W. Maynard and J. Heritage. New York: Oxford University Press.

**REFEREED ARTICLES and CHAPTERS; REVIEWS AND REPORTS:**

- 2020 D. W. Maynard and Jason Turowetz. "Sequence and Consequence" Pp. 39-63 in Ray Wilkinson, John Rae, and Gitte Rasmussen (eds.) *Atypical Interaction: Impacts of Communicative Impairments within Everyday Talk*. New York: Palgrave Macmillan.
- 2019 D. W. Maynard. "Why Social Psychology Needs Autism and Why Autism Needs Social Psychology: Forensic and Clinical Considerations." *Social Psychology Quarterly* 82:5-30. (In print version of address for Cooley-Mead Award)
- D. W. Maynard and Jason Turowetz. "Doing Abstraction: Autism, Diagnosis, and Social Theory." *Sociological Theory* 37:89-116.
- Jason Turowetz and D. W. Maynard. "Documenting Diagnosis: Testing, Labelling, and the Production of Medical Records in an Autism Clinic." *Sociology of Health & Illness*. In press.
- Dagoberto Cortez, D. W. Maynard, Toby C. Campbell. "Creating Space to Discuss End-of-Life Issues in Cancer Care." *Patient Education and Counseling* 102:216-222.
- Michie Kawashima and D. W. Maynard. "The Social Organization of Echolalia in Clinical Encounters Involving a Child Diagnosed with Autism Spectrum Disorder." Pp. 49-72 in Joyce Lamerichs, Susan J. Danby, Amanda Bateman, and Stuart Ekberg (eds.) *Children and Mental Health Talk: Perspectives on Social Competence*. Cham, Switzerland: Palgrave Macmillan.
- 2018 D. W. Maynard and Steven E. Clayman. "Mandarin Ethnomethodology or Mutual Interchange?" *Discourse Studies* 20:120-141.
- 2017 Jason Turowetz and D. W. Maynard. "Narrative Methods for Differential Diagnosis in a Case of Autism." *Symbolic Interaction* 41:357-383.
- D. W. Maynard and Jason Turowetz. Doing Testing: How Concrete Competence Can Facilitate or Inhibit Performances of Children with Autism Spectrum Disorder. *Qualitative Sociology* 40(4):467-491.
- Trini Stickle, Waverly Duck, and D. W. Maynard. "Children's Use of 'I Don't Know' during Clinical Evaluations for Autism Spectrum Disorder (ASD): Responses to Emotion Questions." In M. O'Reilly, J. N. Lester, and T. Muskett (eds.), *A Practical Guide to Doing Social Interaction Research in Autism Spectrum Disorders (ASD): Communication, Discourse and Conversation Analysis*. Philadelphia: Jessica Kingsley Publishers.
- D. W. Maynard and Jason Turowetz. "Doing Diagnosis: Autism, Interaction Order, and the Use of Narrative in Clinical Talk" *Social Psychology Quarterly* 80(3):254-75.
- D. W. Maynard and David Schelly. "Complaining as an Interactional Resource for Police and Suspects in a Murder Investigation: Tacit Ways of Accusing and Denying." *Discourse Studies* 19:169-195.

Sarguni Singh, Dagoberto Cortez, D.W. Maynard, James F. Cleary, Lori DuBenske, Toby C Campbell. Characterizing the Nature of Scan Results Discussions: Insights into Why Patients Misunderstand their Prognosis. *Journal of Oncology Practice* 13:231-237.

2016 Matthew M. Hollander and D. W. Maynard. "Do Unto Others ...? Methodological Advance and Self- Versus Other-Attentive Resistance in Milgram's 'Obedience' Experiments." *Social Psychology Quarterly* 79:355-374.

D. W. Maynard, Dagoberto Cortez, and Toby Campbell. "'End of Life' Conversations, Appreciation Sequences, and the Interaction Order in Cancer Clinics." *Patient Education and Counseling* 99:92-100.

"Defending Solidarity: Self-Repair on Behalf of Other-Attentiveness." Pp. 73-107 in Jeffrey D. Robinson (ed.) *Accountability in Social Interaction*. New York: Oxford University Press.

Jason Turowetz, Matthew M. Hollander, and D.W. Maynard. "Ethnomethodology and Social Phenomenology." Pp 387-410 in Seth Abrutyn (ed.) *Handbook of Contemporary Sociological Theory*. Switzerland: Springer International Publishing.

D.W. Maynard, T A McDonald, and Trini Stickle. Parents as a Team: Mother, Father, a Child with Autism Spectrum Disorder, and a Spinning Toy. *Journal of Autism and Developmental Disabilities* 46:406-423. Online first: <http://link.springer.com/article/10.1007/s10803-015-2568-5>

Olga Solomon, John Heritage, Larry Yin, D.W. Maynard, and Margaret L. Bauman. "'What Brings Him Here Today?': Medical Problem Presentation Involving Children with Autism Spectrum Disorders and Typically Developing Children." *Journal of Autism and Developmental Disorders* 46:378-393.

2015 Jason Turowetz and D. W. Maynard. Category Attribution as a Device for Diagnosis: Fitting Children to the Autism Spectrum. *Sociology of Health & Illness* 38:610-626. Online first: <http://onlinelibrary.wiley.com/doi/10.1111/1467-9566.12382/abstract>

2014 Schaepe, Karen S., and D. W. Maynard. "After the Diagnosis: News Disclosures in Long-term Cancer Care." Pp. 443-458 in Heidi E. Hamilton and Wen-ying Sylvia Chou (eds.) *The Routledge Handbook of Language and Health Communication*. New York: Routledge.

D. W. Maynard and Matthew M. Hollander. "Asking to Speak to Another: A Skill for Soliciting Survey Participation." *Research on Language & Social Interaction* 47:28-48.

"News from Nowhere, News from Somewhere: On the Study of Interaction in Ethnographic Inquiry." *Sociological Methods & Research* 43: 210-218.

2013 Nora Cate Schaeffer, Dana Garbarski, Jeremy Freese, and D. W. Maynard. "An Interactional Model of the Call for Survey Participation: Actions and Reactions in the Survey Recruitment Call." *Public Opinion Quarterly* 77:323-351

Nolen, Jason A., and D. W. Maynard. "Formulating the Request for Survey Participation in Relation to the Interactional Environment." *Discourse Studies* 15(2): 205-227.

D.W. Maynard and Jason Turowetz. "Language Use and Social Interaction." Pp. 251-280 in John Delamater and Amanda Ward (eds.) *Handbook of Social Psychology*. New York: Kluwer Academic/ Plenum.

"Everyone and No One to Turn To: Intellectual Roots and Contexts for Conversation Analysis." Pp. 11-31 in Jack Sidnell and Tanya Stivers (eds.) *Handbook of Conversation Analysis*. New York: Blackwell-Wiley.

Defensive Mechanisms: I-Mean Prefaced Utterances in Complaint and Other Conversational Sequences. Pp. 198-233 in Makoto Hayashi, Geoff Raymond, and Jack Sidnell (eds.) *Conversational Repair and Human Understanding*. Cambridge UK: Cambridge University Press.

2012 Memorial Essay: Harold Garfinkel (1917-2011): A Sociologist for the Ages. *Symbolic Interaction* 35:88-96. ("Editor's Choice" invited paper.)

(*Essay*) Heathism: Three Exemplars. Pp. 15-20 in P. Luff, J. Hindmarsh, D. vom Lehn, and Bernt Schnettler (eds.) *Work Interaction and Technology: A Festschrift for Christian Heath*. Department of Management, King's College. London UK. (Invited.)

(*Essay*) An Intellectual Remembrance of Harold Garfinkel: Imagining the Unimaginable and the Concept of the "Surveyable Society." *Human Studies* 35:209-221. (Invited for special issue on Harold Garfinkel.)

Translated into Russian by Tatyana Netusova. Published in *Sociological Studies*. (May 2013.)

D.W. Maynard and J. Freese. Good News, Bad News, and Affect: Practical and Temporal "Emotion Work" In Everyday Life. Pp. 92-112 in Anssi Peräkylä and Marja-Leena Sorjonen (eds.) *Emotion in Interaction*. Cambridge UK: Cambridge University Press.

2011 Pamela L. Hudak and D.W. Maynard. An Interactional Approach to Conceptualizing Small Talk in Medical Interactions. *Sociology of Health and Illness* 33:634-653

(*Invited comment*) On "Interactional Semantics" and Problems of Meaning. *Human Studies* 34:199-207. (Special issue on Interactional Semantics.)

Mustafa Emirbayer and D. W. Maynard. Pragmatism and Ethnomethodology. *Qualitative Sociology* 34:221-261.

D. W. Maynard, N.C. Schaeffer, and J. Freese. Improving Response Rates in Telephone Interviews. Pp. 54-74 in C. Antaki (ed.) *Applied Conversation Analysis: Intervention and Change in Institutional Talk*. New York: Palgrave Macmillan

2010 Nora Cate Schaeffer, Jennifer Dykema, and D. W. Maynard. Interviewers and Interviewing. Pp. 437-470 in Peter V. Marsden and James D. Wright (eds.) *Handbook of Survey Research*. Bingley, UK: Emerald.

D. W. Maynard, S.E. Clayman, T. Halkowski, and M. Kidwell. Toward an Interdisciplinary Field: Language and Social Interaction Research at the University of California, Santa Barbara. Pp. 313-333 in W. Leeds-Hurwitz (ed.) *The Social History of Language and Social Interaction Research*. Cresskill, NJ: Humana Press.

D. W. Maynard, J. Freese, and N.C. Schaeffer. Calling for Participation: Requests, Blocking Moves, and Rational (Inter)action in Survey Introductions. *American Sociological Review* 75:791-814.

Demur, Defer, and Deter: Concrete Actual Practices for Negotiation in Interaction. *Negotiation Journal* 26:125-143.

Translated into Japanese by Prof. Takanori Kitamura. Published in the *Takai Law Review* (March 2018).



- Jason Turowetz and D.W. Maynard. Morality in the Social Interactional and Discursive World of Everyday Life. Pp. 503-526 in S. Hitlin and S. Vaisey (eds.) *Handbook of the Sociology of Morality*.
- 2009 T. Elizabeth Weathersbee and D. W. Maynard. Dialing for Donations: The Artful Request for Human Tissue. *Sociology of Health & Illness* 31:803-816.
- Also pp. 17-30 in A. Pilnick, J. Hindmarsh, and V.T. Gill (eds.), 2010. *Policy, Participation and New Technologies*. Malden MA (USA), and Oxford UK: Wiley-Blackwell.
- Nora Cate Schaeffer and D. W. Maynard. The Contemporary Standardized Survey Interview. Pp. 31-57 in F. G. Conrad and M. F. Schober (eds.) *Envisioning the Survey Interview of the Future*. New York: Wiley.
- 2008 D.W. Maynard and P. L. Hudak. Small Talk, High States: Interactional Disattentiveness in the Context of Prosocial Doctor-Patient Interaction. *Language in Society* 37:661-687.
- E. Cabell H. Gathman, D.W. Maynard, and Nora Cate Schaeffer. The Respondents Are All Above Average: Compliment Sequences in a Survey Interview. *Research on Language and Social Interaction* 41:271-301.
- 2007 D.W. Maynard and T. Kardash. Ethnomethodology. Pp. 1483-1486 in G. Ritzer (ed.) *Encyclopedia of Sociology*. Boston: Blackwell.
- D.W. Maynard and Nora Cate Schaeffer. Standardization-in-Interaction: The Survey Interview. Pp. 9-27 in Paul Drew, Geoff Raymond, and Darin Weinberg (eds.) *Talk and Interaction in Social Research Methods*. London: Sage.
- Comment—Bad News and Good News: Losing vs. Finding the Phenomenon in Legal Settings. *Law & Social Inquiry* 31:477-497.
- 2006 Virginia T. Gill and D.W. Maynard. Patients' Explanations for Health Problems and Physicians' Responsiveness in the Medical Interview. P. 115-150 in Heritage and Maynard (eds.) *Communication in Medical Care: Communication between Primary Care Physicians and Patients*.
- D.W. Maynard and Richard M. Frankel. On the Edge of Rationality in Primary Care Medicine: Bad News, Good News, and Uncertainty. Pp. 248-78 in Heritage and D.W. Maynard (eds.) *Communication in Medical Care: Communication between Primary Care Physicians and Patients*.
- John Heritage and D.W. Maynard. Introduction: Analyzing Interaction between Doctors and Patients in Primary Care Encounters. Pp. 1-21 in J. Heritage and D. W. Maynard (eds.) *Communication in Medical Care: Communication between Primary Care Physicians and Patients*. Cambridge, U.K.: Cambridge University Press.
- John Heritage and D.W. Maynard. After 30 Years: Problems and Prospects in the Study of Physician-Patient Interaction. *Annual Review of Sociology* 32:351-74.
- Also pp. 323-342 in B. Pescosolido, J. K. Martin, J.D. McLeod, and A. Rogers (eds.) 2011. *Handbook of the Sociology of Health, Illness, and Healing: A Blueprint for the 21<sup>st</sup> Century*. New York: Springer.
- Does It Mean I'm Gonna Die? On Meaning Assessment in the Delivery of Diagnostic News. *Social Science & Medicine* 62:1902-1916.

Cognition on the Ground. *Discourse Studies* 8: 105-115.

Also translated into German and published as “Geerdete Kognition: Wie der Geist auf Festem Boden Steht.” Pp. 135-149 in Ruth Ayass and Christian Meyer (eds.) *Sozialität in Slow Motion: Theoretische und empirische Perspektiven; Festschrift für Jörg Bergmann*. Heidelberg, Germany: Springer VS. 2012.

- 2005 Social Actions, Gestalts, and Designations of Disability: Lessons from and about Autism. *Social Problems* 52:499-524.
- D.W. Maynard and John Heritage. Conversation Analysis, Doctor-Patient Interaction and Medical Communication. *Medical Education* 39:428-435.
- 2004 On Predicating a Diagnosis as an Attribute of a Person. *Discourse Studies* 6:53-76.
- Also pp. 581-596 in W. Beach (ed.) *Handbook of Patient-Provider Interactions: Raising and Responding to Concerns about Life, Illness, & Disease*. New York: Hampton Press. 2013.
- 2003 D.W. Maynard and Steven E. Clayman. Ethnomethodology and Conversation Analysis. Pp. 173-202 in L. Reynolds and N. Herman-Kinney (eds.) *Handbook of Symbolic Interactionism*. Walnut Creek, CA: Altamira Press.
- D.W. Maynard and Richard M. Frankel. Indeterminacy and Uncertainty in The Delivery of Diagnostic News in Internal Medicine: A Single Case Analysis. Pp. 393-410 in Phil Glenn, Curt LeBaron, and Jenny Mandelbaum (eds.) *Studies in Language and Social Interaction: Essays in Honor of Robert Hopper*. Mahwah, N.J.: Lawrence Erlbaum.
- D.W. Maynard and Ansii Peräkylä. Language and Social Interaction. Pp. 233-258 in John DeLamater (ed.) *Handbook of Social Psychology*. New York: Kluwer Academic/Plenum.
- 2002 Robert Moore and D.W. Maynard. Achieving Understanding in the Standardized Survey Interview: The Organization of Repair. Pp. 281-312 in D.W. Maynard, H. Houtkoop-Steenstra, N.C. Schaeffer, and H. van der Zouwen (eds.) *Standardization and Tacit Knowledge: Interaction and Practice in the Survey Interview*. New York: Wiley Interscience.
- Nora Cate Schaeffer and D.W. Maynard. Occasions for Intervention: Interactional Resources for Comprehension in Standardized Survey Interviews. Pp. 261-280 in D.W. Maynard, H. Houtkoop-Steenstra, N.C. Schaeffer, and H. van der Zouwen (eds.) *Standardization and Tacit Knowledge: Interaction and Practice in the Survey Interview*. New York: Wiley Interscience.
- D.W. Maynard and Nora Cate Schaeffer. Standardization and Its Discontents. Pp. 3-46 in D.W. Maynard, H. Houtkoop-Steenstra, N.C. Schaeffer, and H. van der Zouwen (eds.) *Standardization and Tacit Knowledge: Interaction and Practice in the Survey Interview*. New York: Wiley Interscience.
- D.W. Maynard and Nora Cate Schaeffer. Refusal Conversion and Tailoring. Pp. 219-240 in D.W. Maynard, H. Houtkoop-Steenstra, N.C. Schaeffer, and H. van der Zouwen (eds.) *Standardization and Tacit Knowledge: Interaction and Practice in the Survey Interview*. New York: Wiley Interscience.
- D.W. Maynard and Nora Cate Schaeffer. Opening and Closing the Gate: The Work of Optimism in Recruiting Survey Respondents. Pp. 179-204 in D.W. Maynard, H. Houtkoop-Steenstra, N.C. Schaeffer, and H. van der Zouwen (eds.) *Standardization and Tacit Knowledge: Interaction and Practice in the Survey Interview*. New York: Wiley Interscience.

- Jocelyn Viterna and D.W. Maynard. How Uniform is Standardization? Variation Within and Across Survey Centers Regarding Protocols for Interviewing. Pp. 365-398 in D.W. Maynard, H. Houtkoop-Steenstra, N.C. Schaeffer, and H. van der Zouwen (eds.) *Standardization and Tacit Knowledge: Interaction and Practice in the Survey Interview*. New York: Wiley Interscience.
- 2001 Danielle Lavin and D.W. Maynard. Standardization vs. Rapport: Respondent Laughter and Interviewer Reaction During Telephone Surveys. *American Sociological Review* 66:453-79.
- Also in D.W. Maynard, H. Houtkoop-Steenstra, N.C. Schaeffer, and H. van der Zouwen (eds.) *Standardization and Tacit Knowledge: Interaction and Practice in the Survey Interview*, pp. 335-364. New York: Wiley Interscience, 2002.
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(Book review) Conflict Talk: Sociolinguistic Investigations in Conversation, edited by Allen D. Grimshaw. *American Journal of Sociology* 97:265-267.

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- Notes on the Delivery and Reception of Diagnostic News Regarding Mental Disabilities. Pp. 54-67 in David Helm, Tim Anderson, Albert J. Meehan, and Anne Rawls (eds.), *Interactional Order: New Directions in the Study of Social Order*. New York: Irvington Press.
- 1988 On Narratives and Narrative Structure in Plea Bargaining. *Law and Society Review* 22:101-133. Also published in:
- Also pp. 65-95 in Judith N. Levi and Anne Graffam Walker (eds.) *Language in the Judicial Process*. New York: Plenum Press. 1990.
- Also pp. 102-13 in David R. Papke (ed.), *Narrative and the Legal Discourse: A Reader in Storytelling and the Law*. Liverpool, U.K.: Deborah Charles Publications. 1990.
- (guest editor) Special issue on Language, Interaction, and Social Problems. *Social Problems* 35 (October).
- 1987 Language and Social Interaction. Editor's introduction to special issue of *Social Psychology Quarterly* 50:v-vi.
- (guest editor) Special Issue on Language and Social Interaction. *Social Psychology Quarterly* 50 (June).
- 1986 The Development of Children's Argumentative Skills. Pp. 233-258 in Patricia A. and Peter Adler (eds.), *Sociological Studies of Child Development*. Greenwich, Connecticut: JAI Press.
- Offering and Soliciting Collaboration in Multi-Party Disputes Among Children (and other humans). *Human Studies* 9:261-285.
- (Review essay) New Treatment for an Old Itch. *Contemporary Sociology* 15(3):346-349.
- (Book review) Children's Conversations, by Michael McTear. *First Language* 6:241-3.
- 1985 The Question of Justice in the Court Approached by the Analysis of Plea Bargaining Discourse. Pp. 153-179 in Teun A. van Dijk (ed.), *Handbook of Discourse Analysis*. London: Academic Press.
- On the Functions of Social Conflict Among Children. *American Sociological Review* 50:207-223.
- How Children Start Arguments. *Language in Society* 14:1-29.
- Also pp. 258-79 in Toni-Lee Capossela (ed.) *Language Matters: Readings for College Writers*. Fort Worth: Harcourt Brace College Publishers, 1996.
- (Book Review) Language and Politics, by Fred Dallmayr. *Sociology and Social Research* 70(1):123-24.
- 1984 The Structure of Discourse in Misdemeanor Plea Bargaining. *Law and Society Review* 18(1):301-331.
- Also pp. 75-104 in Lisa Frohmann (ed.) *Prosecutors and Prosecution*. Williston VT: Ashgate Publishing Co. 2008.

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Also pp. 189-195 in Spencer E. Cahill (ed.) *Inside Social Life: Readings in Sociological Psychology and Microsociology*, pp. 189-195. Los Angeles: Roxbury Publishing Co. 1995.

Language in the Court. Review essay. *American Bar Foundation Research Journal* 1983(1):211-222.

(Book review) Making Sense of Reification: Alfred Schutz and Constructionist Theory, by Burke C. Thomason. *Contemporary Sociology* 12(4):459-60.

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Defendant Attributes in Plea Bargaining: Notes on the Modeling of Sentencing Decisions. *Social Problems* 29(4):347-60.

Aspects of Sequential Organization in Plea Bargaining Discourse. *Human Studies* 5:319-344.

(Book Review) Ethnomethodology: How People Make Sense, by Warren Handel. In *Contemporary Sociology* 11(6):715-16.

1981 (Book review) Sexual Scripts: The Social Construction of Female Sexuality, by Judith Long Laws and Pepper Schwartz. In *Sex Roles* 7(12):1234-35.

1980 D.W. Maynard and Thomas P. Wilson. On the Reification of Social Structure. Pp. 287-322 in Scott G. McNall and Gary N. Howe (eds.), *Current Perspectives in Social Theory: A Research Annual*. Greenwich, Connecticut: JAI Press.

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#### **INVITED PRESENTATIONS AND COLLOQUIA:**

2021 Invited (virtual) co-presentation (with Jason Turowetz) on our in-press book, *Autistic Intelligence: Interaction, Individuality, and the Challenges of Diagnosis*. Center for Language, Interaction, and Culture (CLIC <https://clic.ss.ucla.edu/>). Los Angeles: University of California, Los Angeles: March.

2020 Invited Introductory Lecture. Symposium on Sociological Theory, Ethnomethodology, and Conversation Analysis. Helsinki, Finland: University of Helsinki: November. (Postponed one year due to Covid-19.)

Invited Speaker. Transition and Sustainability of Communicative Competencies in Interactions Involving Young People with Communication Disabilities (TRANSCOMM). Bielefeld, Germany: October. (Postponed one year due to Covid-19.)

- “Ethnomethodological Conversation Analysis.” Invited Plenary Speak. The Language and Social Interaction Working Group. New York: Teachers College, Columbia University. October: (Postponed one year due to Covid-19.)
- Invited Colloquium. Department of Sociology, Notre Dame University. South Bend, Indiana: April. (Postponed due to Covid-19.)
- 2019 Invited Presentation. “Why and How Understanding the Diagnosis of Autism Embodies the Wisconsin Idea.” Wisconsin Idea Lecture Series. University of Wisconsin, Madison: October.
- “Observations Concerning Forensic and Clinical Encounters Involving Children with ASD.” Keynote Address, Oakland University Graduate Student Research Conference. Rochester, Michigan: March.
- “Whose Face Needs Saving? Telling the Diagnosis of Autism to the Parents and to the Child.” Facing Narcissism Seminar, Helsinki University. Helsinki, Finland: February.
- 2018 “Forensic and Clinical Interactions Involving Children with ASD: On the Social Psychological and Biogenetic Concept of ‘Behavior’.” Social Psychology, Health, and the Life Course (SHeL) Symposium. Department of Sociology Indiana University. Bloomington: September.
- “Why Social Psychology Needs Autism, and Why Autism Needs Social Psychology.” Cooley-Mead Award Address. Annual Meetings of the American Sociological Association: August
- “Ethnomethodology & Conversation Analysis: How to Do Both in Research and Teaching.” Day-long workshop. Loughborough, England: International Conference on Conversation Analysis-18: July.
- “Avoiding vs. Addressing End of Life Issues in Cancer Care.” Oslo Communication in Healthcare Education and Research (OCHER) conference: January.
- “On ‘Personalizing’ Medicine: The Use of Narrative in Diagnosing Autism and Other Conditions.” Oslo Communication in Healthcare Education and Research (OCHER) conference: January.
- 2017 “Väinämöinen, the Kantele, Anssi Peräkylä, and the Study of Interaction.” Conference on the Sociology of Interaction. Helsinki: University of Helsinki: August.
- “How is it Possible to Discuss End of Life Issues in Cancer Care?” Conference on Intersubjectivity in Action. University of Helsinki. Helsinki, Finland: May.
- 2016 “Diagnosis Autism: The Use of Narrative.” Workshop on Diagnosis. The Royal Hospital of St. Bartholomew. London, England: October.
- “The Interaction Order of the (Autism) Clinic: Revisiting ‘Between Foucault and Goffman’.” Workshop on Erving Goffman. University of Helsinki, Finland: May.
- “Why Autism Needs Sociology, and Why Sociology Needs Autism.” Colloquium Address. Department of Sociology. University of Pittsburgh. Pittsburgh PA: January.
- 2015 “Forecasting Bad Diagnostic News in Emergency Medicine.” Plenary Address. The 43<sup>rd</sup> Annual Meeting of the Japanese Association for Acute Medicine. Tokyo, Japan: October.



“Ethnomethodological Notes, Conversation Analytic Findings, and the Phenomena of Autism Spectrum Disorder.” Japanese Ethnomethodology and Conversation Analysis Society. Tokyo, Japan: October.

Seminar on Conversation Analysis. Department of Linguistics. Universidade do Vale do Rio dos Sinos (UNISINOS). São Leopoldo, Brazil: June

“New Routes for Understanding Autism: Applied Linguistics, Conversation Analysis, and the Study of Concrete Competence.” 3rd International Language and Interaction Conference. São Leopoldo, Brazil: June.

“Directing and Assessing Children during Autism Diagnosis.” Semiosis in Psychotherapy IV Conference. University of Helsinki, Finland: May.

““Defending Solidarity: Self-Repair on Behalf of Other-Attentiveness.” Center of Excellence in Research on Intersubjectivity in Interaction. University of Helsinki, Finland: May.

2014 “Making Sense of Oncobabble: Researchers and Clinicians in Partnership.” Workshop (with Dr. Toby Campbell, MD) presented at the Walther Palliative Care Research Program on *Passages and Promises: Innovations in Palliative Care Research, Education and Communication*. Indianapolis: November.

“‘End of Life’ Conversations and the Interaction Order in Cancer Clinics.” Invited Plenary Presentation. Interactional Conference on Conversation Analysis (ICCA-14). Los Angeles, University of California: June.

“Autism, Social Order, and Intersubjectivity: Preliminary Investigations” (with Waverly Duck and Jason Turowetz). Center of Excellence in Research on Intersubjectivity in Interaction. University of Helsinki, Finland: May.

“Asking to Speak to Another: The Problem of Nonresponse in the Survey Interview.” Invited presentation. Department of Sociology. University of California, Los Angeles: February.

2013 “Autism Assessment: A Science & Technology Studies Perspective.” Invited presentation. Science Studies Program. University of California, San Diego: February.

“Toward a Sociology of Autism and Autism Assessment.” Invited plenary presentation for conference on Atypical Interaction: Conversation Analysis and Communication Impairments. University of Sheffield, England: June.

“On (Mostly) Absent and (Sometimes) Present ‘End of Life’ Conversations in Oncology: Observations about the Organization of Talk in Cancer Clinics.” Invited plenary presentation for 4<sup>th</sup> International Conference on Conversation Analysis and Clinical Encounters.” University of York, England: July.

Also invited for: UW School of Medicine and Public Health Carbone Cancer Center Grand Rounds. October 2.

Also: UW Language Institute series, *Language Matters: Wisconsin and the World*. October 7.

2012 “Intersubjectivity and Autism Assessment: Interactional & Neurological Substrates.” Invited presentation for Conference on Intersubjectivity and Its Neuronal Underpinnings. Helsinki University. Helsinki, Finland: June.

- “Ethnomethodology and Conversation Analysis.” Invited colloquium. Institute of Logic and Cognition, Sun Yat Sen University. Guangzhou, China: February.
- 2011 “Garfinkel on the ‘Surveyable Society:’ Imagining the Unimaginable.” Garfinkel Memorial Celebration. Department of Sociology, University of California, Los Angeles: October.
- “Ethnomethodology and Conversation Analysis: Do They Converge and (If So) What’s the Point?” Plenary Presentation. International Institute on Ethnomethodology and Conversation Analysis conference. Fribourg, Switzerland: July.
- “Asking to Speak to Another: In Conversation and in the Survey Interview.” Invited session on *Studying Failure: When Interaction Goes Wrong*. Annual Meetings of the American Sociological Association. Las Vegas: August.
- 2010 “Analysis of Emergency Room End of Life Scenario.” Science in Society Invited Proseminar: Responsibility of Scientists and Public for 21<sup>st</sup> Century. Japanese Society for Science and Technology Studies. Tokyo: August.
- “Conversation Analysis and Emotional Disorders.” Interdisciplinary Seminar: Interaction and Psychophysiology in Regulation of Emotions. Sofia Cultural Center, University of Helsinki. Finland: May.
- “Calling for Participation Ethnomethodological & Other Observations on Making and Responding to Requests.” Department of Sociology, Northwestern University. Evanston IL: March.
- Department of Sociology, Princeton University. Princeton NJ: April.
- 2009 “Calling for Participation, Dialing for Donations: Observations on the Sociolinguistic Action of ‘Requesting.’” Allen D. and Polly Grimshaw Lecture. Department of Sociology, Indiana University. Bloomington: October.
- 2008 “Observations about Requesting as a Social Action: Implications for Nonresponse in the WLS Survey Interview.” Invited keynote. Sovako Summer School, University of Tampere, Finland: June.
- “Micro-Emotion Work in the Delivery and Receipt of Bad & Good News.” Plenary address. Workshop on Talk and Emotions. University of Helsinki, Finland. June.
- “Small Talk, High Stakes: Interactional Disattentiveness in the Context of Prosocial Doctor-Patient Interaction.” Plenary presentation. Conference on Language, Interaction, and Culture (CLIC). University of California, Los Angeles: May.
- “Small Talk, High Stakes: Interactional Disattentiveness in the Context of Prosocial Doctor-Patient Interaction.” Research and Teaching Forum, American Academy on Communication in Healthcare. Madison: October.
- “Observations about Requesting as a Social Action: Implications for Nonresponse in the WLS Survey Interview.” Sociology Departmental Colloquium. University of California, Santa Barbara: April.
- “Demur, Defer, and Deter: Some Usable Devices for Negotiation in Interaction. Program on Negotiation.” Harvard Law School. Cambridge: December.
- “Defensiveness in Interaction: The Use of I-mean Prefaced Utterances in Complaint and Other Conversational sequences.” Workshop on Repair (funded by the Social Sciences and Humanities Research Council of Canada, Cannaught Fund at the University of Toronto, and the Max Planck Institute for Psycholinguistics, Nijmegen). Toronto: March.

- 2007 “Small Talk, High Stakes: Interactional Disattentiveness In Doctor-Patient Interaction. Plenary presentation.” International Meeting on Conversation Analysis and Clinical Encounters. Exeter UK. Peninsula Medical School, University of Exeter: July.
- 2006 “Defensiveness in Interaction: The Use of I-Mean Prefaced Utterances in Complaint and Other Conversational Sequences.” Department of Linguistics. University of Odense, Denmark: October.
- “Commonsense and Autistic Intelligence: Further Notes on the Interactional Substrate of Clinical Testing.” Institute of Pedagogy. Uppsala University, Sweden: November.
- “Autism in Interaction: Gestalt Psychology and Clinical Testing.” Department of Social Psychology. University of Tampere, Finland: September.
- . Graduate School of Linguistics. University of Utrecht, the Netherlands: September.
- . Department of Speech Sciences. University of Helsinki, Finland: December.
- . Department of Sociology. York, England: November.
- . Department of Sociology. University of Helsinki, Finland: November.
- “Requesting Participation in the Survey Interview.” U.S. Bureau of the Census. Washington DC: March.
- 2005 “Requests for Tissue Donation and Acceptance/Declination: Preliminary Observations.” Annual meetings of Donor Services Incorporated. Sacramento: March.
- “How to Tell the News: Good and Bad Tidings in the Clinic.” Grand Rounds. Department of Pediatrics, University of Wisconsin Medical School. February.
- “Condolence Offerings in Requests for Tissue Donation.” Donor Services Incorporated. Nashville: October.
- . Grand Rounds. Southern Illinois University School of Medicine. March.
- . Grand Rounds. Neonatal Intensive Care Unit. Madison, WI: Meriter Hospital. April.
- 2004 “How to Tell the News.” University of Tokyo School of Medicine, and Consortium of Universities. Tokyo and Kyoto. Japan: February and March.
- “Ethnomethodology, Conversation Analysis, and the Sociological Future: Lessons from Autism.” University of Toyo, Tokyo, and Consortium of Universities, Kyoto. Japan: February and March.
- “Avoiding Blame for Smoking/Claiming Responsibility for Quitting: How Does a Doctor Respond?” (with Timothy Halkowski). Conference on *Blame and Responsibility in Medicine*. Medical Humanities Symposium. Indianapolis: October.
- “Does it Mean I’m Gonna Die?” Deliveries of News and Problems of Meaning.” Keynote address. Qualitative Health Research Conference. Banff, Canada: May.
- 2003 “Interactional Facets of Commonsense Reasoning in the Testing of Children with Autism.” Invited brown bag presentation, Research Participation Core, Waisman Center, University of Wisconsin, Madison: April.

- “Gestalt Objects as Concerted Achievements: Lessons from Autism.” Plenary address. The International Institute for Ethnomethodology and Conversation Analysis Manchester Conference. Manchester, England: July.
- “Does it Mean I’m Gonna Die?” Deliveries of News and Problems of Meaning. Lecture to the faculty in Social Psychology. Tampere: University of Finland: May.
- “Stories about Bad and Good News: Research, Clinical, and Classroom Applications.” Mellon Grant Workshop on the Call of Stories. Center for the Humanities, University of Wisconsin, Madison: January.
- 2002 “Whose News Is This and How to Respond? Bad News, Good News, and Social Relations.” Invited Plenary Address. International Conference on Conversation Analysis. Copenhagen, Denmark: May.
- “Ethnography and Conversation Analysis: What is the Context of an Utterance?” Invited Address. Conference on Texts, Interaction, and Ethnography. University of Tampere, Finland: May.
- “Asymmetries Between Bad News and Good News: The Benign Order of Everyday Life. Invited colloquium. Department of Communication Arts, University of Wisconsin, Madison: September.
- 2001 “The Benign Order of Everyday Life: Sociological Implications.” School of Communication, San Diego State University. San Diego: September.
- “The Benign Order of Everyday Life: Clinical Implications.” Surgical Intensive Care Unit, Washington University School of Medicine. St Louis: September.
- “How to Give Bad News and Good News.” Department of Preventive Medicine, Kaiser Permanente and University of California, San Diego. San Diego: September.
- “Ethnography of the Survey Research Center.” Department of Sociology, Northwestern University. Evanston, IL: May.
- “Bad News and Good News in the Clinic.” Conference on *Primary Care Update in Psychiatry: What Our Patients Tell Us*. Indiana Consortium for Mental Health Services Research. Indianapolis: November.
- 2000 The Symptom Residue: What is Leftover in the Context of Good Diagnostic News.” At Practicing Medicine: A Conference on Doctor-Patient Interaction. Indianapolis: January.
- “Ethnography and Conversation Analysis.” Ethnography Workshop, Department of Sociology. Los Angeles: University of California. February.
- “The Ethnography of a Survey Research Center, with a specific focus on Refusal Conversion.” Colloquium, Department of Sociology. Los Angeles: University of California. February.
- 1999 “The Ethnography of a Survey Research Center.” Xerox Palo Alto Research Center. Palo Alto: September.
- 1998 “Toward a Sociology of Social Scientific Knowledge: Ethnomethodology, Conversation Analysis, and Survey Research.” Colloquium, Department of Sociology. Santa Barbara: University of California. November.
- “The Survey Interview: Refusal Conversion as a Local, Embodied, and Situated Task.” Invited for session on *Discourse Analysis in Institutional Settings: A Dialogue on Theory and Practice*. Annual Meetings of the American Association for Applied Linguistics. Seattle: March

- “Giving Bad Diagnostic News.” Indiana University Medical School (Second Year Medical Students.) Bloomington: October.
- “Bad News, Good News, and Uncertainty in the Primary Care Encounter.” Invited Lecture, Department of Sociology. Helsinki, Finland: University of Helsinki: June.
- 1997 “On Competence.” Keynote Address, Alpha Kappa Delta (Sociology Honorary Society). Department of Sociology, Purdue University.
- “Toward a Sociology of Social Scientific Knowledge,” and “Refusal Conversion as Work in a Survey Research Center.” Conference on L’Ethnométhodologie: Une Sociologie Improbable?. Centre Culturel International, Association des Amis de Pontigny-Cerisy. Cerisy la Salle, France: June.
- “Toward a Sociology of Social Scientific Knowledge: Ethnomethodology, Conversation Analysis, and Survey Research.” Massachusetts Interdisciplinary Discourse Analysis Seminar (MIDAS). Center for Literary and Cultural Studies, Harvard University. Cambridge: April 28.
- “Refusal Conversation as a Local, Particular, and Embodied Task.” International Conference on Current Topics in Survey Sampling. University of Nebraska—Lincoln: October.
- 1996 “The Structure of Bad and Good News Deliveries in Conversational Interaction.” Closing address, Third Symposium on Oral Communication in Organizations. University of Utrecht, the Netherlands: March
- “Giving Bad News and the Doctor-Patient Relationship.” Grand Rounds: The Cleveland Clinic Foundation. Cleveland: December.
- “Conversation Analysis and Ethnography.” Opening Presentation, Talk and Context: ESRC Symposium on Conversation Analysis. Lancaster University. Lancaster, England: April 22-3
- “Bad News, Good News: Conversation Analytic Investigations of Talk, Discourse, and Interaction.” Invited Ph.D Seminar, Department of Language and Intercultural Studies, Aalborg University. Aalborg, Denmark: April
- “Bad News Stories/Bad News in Conversation: Exploring the Relation Between Narrative Accounts and Real-time Interaction.” Opening address, Third Symposium on Oral Communication in Organizations. University of Utrecht, the Netherlands: March
- 1995 Introduction of Harold Garfinkel, winner of the Social Psychology Section’s Cooley-Mead Award. Annual Meetings of the ASA. Washington D.C.: August.
- “The Benign Order of Everyday Life: Asymmetries Between Good News and Bad News in Conversational Interaction.” EPOS (Ethnomethodological, Phenomenological, and Observational Studies) Program, Department of Sociology. University of California, Los Angeles. Also presented at the Department of Sociology, University of California, Santa Barbara. May.
- “The Forecasting of Bad News: Clinical Applications.” Department of Family Medicine. School of Medicine, Indiana University/Purdue University, Indianapolis (IUPUI). Indianapolis: February.
- “Bad News and Schizophrenia: The Use of Narrative in Qualitative Research.” Conference on Qualitative Analysis. Indiana Consortium for Mental Health Services Research. Spencer IN: April.
- “Asymmetries Between Good News and Bad News in Conversational Interaction.” Department of Sociology Colloquium. University of Cincinnati. March: Cincinnati.

- 1994 “On the Conversational Preference for Good News over Bad News.” Conference on Perspectives and Current Work on Ethnomethodology and Conversational Analysis. Centro Internazionale Di Semiotica E Linguistica. Urbino, Italy: July.
- 1993 “Openings of Telephone Survey Interviews.” Department of Sociology Colloquium. University of Oregon. Eugene: April.
- “Forecasting Bad News in Clinical and Other Settings.” Department of Sociology Colloquium. Marquette University. May: Milwaukee.
- “Cognitive Processing as an Interactive Achievement.” Allerton Conference on Methods of Determining Cognitive Processes Used to Answer Questions. Sponsored by the Survey Research Laboratory, University of Illinois (Norbert Schwarz and Seymour Sudman, co-organizers). November: Champagne-Urbana.
- “Bad News and Good News in Clinical Settings.” Presentation to Department of Medicine. University of Wisconsin Medical School. May: Milwaukee.
- 1992 “Forecasting 'Bad' Diagnostic News.” Address to faculty, Highland Hospital and the University of Rochester School of Medicine. Rochester, N.Y.: January.
- “Methodological Issues in the Study of Diagnostic News Deliveries.” Workshop presentation to the Qualitative Research Interest Group, Highland Hospital and the University of Rochester School of Medicine. Rochester, N.Y.: January.
- “Forecasting Bad News in Clinical and Other Settings.” Lecture to the Department of Communication, University of Linkoping, Sweden: May.
- “Citing the Evidence vs. Asserting the Condition in the Delivery of Diagnostic News.” Lecture to the Department of Communication, University of Linkoping, Sweden: May.
- “'Justice' as a Phenomenon of Order: Notes on the Organization of a Jury Deliberation.” Lecture at the International Symposium, Negotiations in the Workplace: Discourse and Interactional Perspectives. Aalborg University, Denmark: May.
- 1991 “Teaching Ethnomethodology.” Didactic Session, annual meetings of the North Central Sociological Association. Detroit: April.
- “The Unity and Diversity of Ethnomethodology and Conversation Analysis” (with Steve Clayman). Plenary Session, Current Work in Ethnomethodology and Conversation Analysis, University of Amsterdam: July.
- “Forecasting 'Bad' Diagnostic News.” Keynote address at the 1991 International Consensus Conference on Doctor-Patient Communication. Toronto: November.
- “Deliveries of Diagnosis and Problems of Meaning.” Lecture Session, Current Work in Ethnomethodology and Conversation Analysis, University of Amsterdam. July.
- 1990 “Ethnography and Conversation Analysis.” Informal talk to graduate seminar on Institutions and Interaction (Robert Emerson and John Heritage, instructors). Department of Sociology, University of California. Los Angeles: May.
- “On the Interactional and Institutional Basis of Asymmetry in Clinical Discourse.” Keynote speaker, EPOS (Ethnomethodological, Phenomenological, and Observational Studies) Mini-Conference. Department of Sociology, University of California. Los Angeles: May.

- 1989 “Diagnostic News Deliveries.” Primary Care Conference, Department of Internal Medicine, University of Wisconsin Clinical Sciences Center: April.
- “Actual Order in Everyday Life: The Interactional Substrate.” Keynote Address, Sociology Graduate Student Conference. Northern Illinois University, DeKalb: October.
- 1988 “Narratives in Plea Bargaining.” Law School Colloquium Series. Indiana University: February.
- “The Interactional Substrate of Educational Testing.” Sociolinguistic Seminar, Department of Sociology, Indiana University: February.
- 1987 “The Interactional Substrate of Educational Testing” (with Courtney Marlaire). At the Conference on Video Analysis, University of Surrey, Guildford, England: July.
- “Interactional Competence and Testing Competence” (with Courtney Marlaire). At the Conference on Action Analysis and Conversation Analysis. Maison des Sciences de l'Homme. Paris, France: September.
- 1986 “Clinical Discourse vs. Everyday Talk: The Use of Perspective Queries.” At Talk and Social Structure: An International Conference, University of California, Santa Barbara: March.
- “Workshop: On Communication in the Informing Interview.” Developmental Disabilities Conference, sponsored by the Institute for Continuing Education, Hurley Medical Center and Mott Children's Health Center of Flint, Michigan. Dearborn: May.
- 1985 “The Delivery of Diagnostic News.” Pacific Linguistics Conference, University of Oregon. Department of Linguistics. Eugene: October.
- “Narratives and Narrative Structure in Plea Bargaining.” National Science Foundation Symposium on Language and the Judicial Process, Summer Linguistic Institute, Georgetown University. Washington, D.C.: July.
- “Autism and Interaction: A Comparison of Mother-Child Relationships Involving Triplets, Two of Whom are Autistic” (with Lynn McDonald-Wikler and Richard M. Frankel). Annual Convention of the Wisconsin Speech-Language-Hearing Association. Madison: April.
- “Asking Parents Their View of a Child's Disability.” At the Sixth Annual Conference on Discourse Analysis. Temple University, Philadelphia: March.
- 1984 “Offered and Solicited Alignments in Children's Disputes.” At the International and Multidisciplinary Conference on Interaction and Language Use, under the auspices of the British Sociological Association, Sociology of Language Study Group. Plymouth, England: July.
- “Methods and Topics in the Study of Diagnostic News Delivery.” Department of Sociology, Marquette University: November.
- 1983 “Opposition and Argument in Children's Interaction.” Sociolinguistic Seminar, Department of Sociology, Indiana University: November.
- “On Arguables and Argumentatives in Children's Interaction.” Annual Conference on Ethnomethodology and Conversation Analysis, Boston University: August.
- 1981 “On Adjacency Pairs and Action Sequences.” Annual Conference on Ethnomethodology and Conversational Analysis, Boston University: August.

**PAPERS PRESENTED AT PROFESSIONAL MEETINGS:**

- 2019 D. W. Maynard and Lucas Wiscons. "The Child with Autism as an Individual." Annual meetings of the Society for the Social Studies of Science. New Orleans: September.
- Jason Turowetz and D.W. Maynard. "Between 'Cautious Optimism' and 'Cautious Pessimism': Clinicians' Strategies for Delivering News about Autism to Families." Annual meetings of the American Sociological Association. New York: August.
- 2018 Jason Turowetz and D.W. Maynard. "Standardized Diagnosis, Absent Bodies: Testing, Diagnosis, and Medical Records." Annual meetings of the American Sociological Association. Philadelphia: August.
- "Autism Spectrum Disorder, Aberrant Behavior, and Sequential Context." Loughborough, England: International Conference on Conversation Analysis-18: July.
- 2017 "Forms of Knowledge in Diagnosing ASD: Abstraction(s) through Narrative. Annual meetings of the Society for the Social Studies of Science. Boston: August.
- "Approaching Autism Spectrum Disorder (ASD) from the Standpoint of Commonsense Knowledge. Annual meetings of the American Sociological Association. Montreal: August.
- "How is it Possible to Discuss End of Life Issues in Cancer Care?" 15th International Pragmatics Conference. Belfast, Northern Ireland: July
- 2016 "Driven to Distraction: How Concrete Competence Facilitates and Inhibits Test Performance in Children with Autism Spectrum Disorder." Annual meetings of the American Sociological Association. Seattle: August.
- 2015 "Autism, Breaching, and Social Order." Annual meetings of the American Anthropological Association. Denver: November.
- "Defending Solidarity: Self-Repair on Behalf of Other-Attentiveness." Annual meetings of the American Sociological Association. Chicago: August.
- 2014 "I-Mean Prefaced Utterances and Supportive Actions in Conversation." Annual meetings of the National Communication Association. Chicago: November.
- 2012 Jason Turowetz and D.W. Maynard. "Assessing Autism Spectrum Disorders: Storytelling as a Diagnostic Device." Annual meetings of the American Sociological Association. Denver: August.
- D.W. Maynard and David Schelly. "Complaining as an Interactional Resource for Police and Suspects in a Murder Investigation: Tacit Ways of Accusing and Denying." Annual meetings of the American Sociological Association. Denver: August.
- 2010 "Directing Children: Neurotypical vs. Autistic Responsiveness." International Conference on Conversation Analysis. Mannheim, Germany: July.
- 2009 Richard M. Frankel and D.W. Maynard. "Some Surprising Findings about Bad News. International Conference on Communication in Health." Miami, Florida: October.
- "Demur, Defer, and Deter: Some Usable Devices for Negotiation in Interaction." Annual Meetings of the American Sociological Association. San Francisco: August.



- 2008 “Requesting as a Social Action: Implications for Nonresponse and ‘Leverage-Saliency’ in the Survey Interview.” Annual Meetings of the American Sociological Association. Boston: August.
- 2007 Nora Cate Schaeffer, Jennifer Dykema, Dana Garbarski, and D.W. Maynard. “Cognitive Ability and Paralinguistic Measures of Response Error.” Annual meetings of the American Association for Public Opinion Research. Anaheim: May.
- D.W. Maynard and Pam Hudak. “Small Talk, High Stakes: Interactional Disattentiveness in the Context of Prosocial Doctor-Patient Interaction.” Annual Meetings of the American Sociological Association. New York: August.
- 2006 “An Initial Investigation on the Use of Condolences in Ordinary Conversation and in Telephone Requests for Tissue Donation.” International Conference on Conversation Analysis. Helsinki: May.
- Nora Cate Schaeffer and D.W. Maynard. “Sounds of Silence: Response Latency in Cognitive Assessments.” Annual meetings of the American Association for Public Opinion Research. Montreal: May.
- Nora Cate Schaeffer and D.W. Maynard. “Interaction in Telephone Interviews: Some Things that Interviewers and Respondents Do.” The Second International Conference on Telephone Survey Methodology. Miami: January.
- D.W. Maynard and Mustafa Emirbayer. “Pragmatism and Ethnomethodology.” Annual Meetings of the American Sociological Association. Montreal: August.
- Annual Meetings of the American Sociological Association. Montreal: August.
- 2005 Cabell Gathman, D.W. Maynard, and Nora Cate Schaeffer. “Compliment Sandwiches.” The 14th World Congress of Applied Linguistics (AILA). Madison: July.
- “Does It Mean I’m Gonna Die?” On Meaning Assessment in the Delivery of Diagnostic News.” Annual Meetings of the American Sociological Association. Philadelphia: August.
- 2004 “On Defensive I-mean Prefaced Utterances in Complaint Sequences.” Annual Meetings of the National Communication Association. Chicago: November.
- 2003 “Does it Mean I’m Gonna Die?” On Problems of Meaning and Interpretation in Everyday Life.” Annual Meetings of the International Communication Association. San Diego: May.
- 2001 “Whose News is This and How Should I React? Social Relationships in Bad and Good News.” Annual Meetings of the Midwest Sociological Society. St. Louis: April.
- 1999 Gestalt Perception: The Embodied Telling of a Seeing.” Annual Meetings of the Midwest Sociological Society. Minneapolis: April.
- “Ethnography and Conversation Analysis.” Annual Meetings of the Midwest Sociological Society. Minneapolis: April.
- 1998 “Bad News, Good News, and Uncertainty in the Primary Care Encounter.” Conference on Communication in Health Care. NIVEL (the Netherlands Institute of Primary Health Care). Amsterdam, the Netherlands: June.
- “Autism at Home and in the Clinic.” Conversation Analysis and Health Care Communication Pre-Conference. University of Amsterdam. Amsterdam, the Netherlands: June.

- “Ethnomethodological Order: The Embodied Telling of a Seeing.” Special Session on Micro-Social Orders. Annual Meetings of the American Sociological Association. San Francisco: August.
- “Analytic Alternation: The Everyday Workworld of a Survey Interviewer.” Special session on Challenging Linear Reality. Annual Meetings of the American Sociological Association. San Francisco: August.
- 1997 “The Stoic Response to Bad Diagnostic News.” Annual Meetings of the Midwest Sociological Society. Des Moines: April.
- 1996 “Observations on the Stoic Response to Bad Diagnostic News.” Annual Meetings of the American Association for Applied Linguistics. Chicago: March.
- 1994 “Survey Interviews: Refusal Conversion as a Particular Task.” Annual Meetings of the American Sociological Association. Toronto: August.
- “Occasioning Intervention: Interactional Resources for Comprehension in Standardized Survey Interviews.” (With Nora Cate Schaeffer.) Annual Meetings of the American Association for Public Opinion Research. Salt Lake City: May.
- “Problems of Giving Advice During HIV Counseling” (with Anne Marie Kinnell.) Annual Meetings of the Midwest Sociological Society. St. Louis: March.
- “Placement and Types of Declinations of Requests to Participate in the Survey Interview” (with Nora Cate Schaeffer and Robert M. Cradock.) Quadrennial meetings of the International Sociological Association. Bielefeld, Germany: July.
- “Forecasting Bad News, Part III: Historico-Cultural Variation and Local Contingencies.” The Third Kentucky Conference on Narrative. Department of Communication, University of Kentucky. Lexington: October.
- “Forecasting Bad News, Part II: Complexities of the Process.” Annual meetings of the American Association for Applied Linguistics. Baltimore: March.
- “Bad News and Good News in Conversational Interaction.” Annual meetings of the ASA. Los Angeles: August.
- 1993 “Problems of Giving Advice During HIV Counseling” (with Anne Marie Kinnell.) Annual Meetings of the ASA. Miami: August.
- “Forecasting Bad News in Clinical and Other Settings.” Annual Meetings of the Pacific Sociological Association. Portland: April.
- “Declinations of the Request to Participate in the Survey Interview” (with Nora Cate Schaeffer and Robert M. Cradock.) Annual Meetings of the American Association for Public Opinion Research. Chicago: May.
- 1992 “On the Actuality of the Labeling Process” (with Virginia Teas Gill). Annual Meetings of the ASA. Pittsburgh: August.
- 1991 “The Diversity of Ethnomethodology.” Annual meetings of the Midwest Sociological Society. Des Moines: April.

- 1990 “Gaze and Talk in an Alternate Speech Exchange System: The Case of the News Interview” (with Steven E. Clayman). Annual meetings of the Midwest Sociological Society. Chicago: April.
- “On the Interactional and Institutional Bases of Asymmetry in Clinical Discourse.” Meetings of the International Pragmatics Association. Barcelona: July.
- “The Interactional Substrate of Educational Testing” (with Courtney L. Marlaire). Annual meetings of the ASA. Washington, D.C.: August.
- “Forecasting Bad News.” Quadrennial meetings of the International Sociological Association. Madrid: July.
- “Justice' as an Interactional and Discursive Resource for Jurors” (with John Manzo). Annual meetings of the ASA. Washington, D.C.: August.
- 1989 “Justice' as an Interactional and Discursive Resource for Jurors” (with John Manzo). Annual meetings of the Law and Society Association. Madison: June.
- 1988 “The Interactional Substrate of Educational Testing” (with Courtney L. Marlaire). Annual meetings of the Midwest Sociological Society. Minneapolis: March.
- 1987 “Educational Diagnosis” (with Courtney L. Marlaire). Invited session on Micro-interactional Analysis in the Workplace. Annual meetings of the American Anthropological Association. Chicago: November.
- 1986 “Delivery and Receipt of Diagnostic News in a Clinical Setting.” Annual meetings of the International Communication Association, Chicago: May.
- 1985 “The Delivery and Receipt of Diagnostic News: Why Communication is Not Enough.” Annual meetings of the International Communication Association, Honolulu: May.
- “On Labeling Theory and Developmental Disabilities.” Annual meetings of the Society for the Study of Symbolic Interaction. New York: August.
- “How and Why Clinicians Ask Parents Their View of a Child's 'Problem'.” Annual meetings of the ASA, Washington, D.C.: August.
- 1984 “The Politics of Children's Disputes.” Annual meetings of the ASA, San Antonio: August.
- “The Development of Children's Argumentative Skills.” Annual meetings of the Society for the Study of Symbolic Interaction, San Antonio: August.
- “Alignment Structures in Children's Disputes.” Annual meetings of the Midwest Sociological Society, Chicago: April.
- “A Mother with Triplets, Two of Whom Are Autistic: A Study of Mother-Child Interaction” (with Lyn McDonald-Wikler and Richard M. Frankel). Annual convention of the American Association on Mental Deficiency. Minneapolis: May.
- 1983 “On the Ethnography and Analysis of Plea Bargaining Discourse.” Annual meetings of the Law and Society Association, Denver: June.
- “Children's Disputes in Classroom Reading Groups.” Annual meetings of the Society for the Study of Social Problems, Detroit: August.

- 1982 “Delivery and Reception of Diagnostic News: Notes on Professional-Client Interaction.” Annual meetings of the Society for the Study of Social Problems, San Francisco: September.
- 1981 “A Discourse System for Negotiation: The Case of Plea Bargaining.” Annual meetings of the ASA, Toronto: August.
- 1980 “Bargaining Practices in Face-to-Face Negotiation.” Annual meetings of the ASA, New York: August.
- 1980 “A Conversational System for Negotiating: The Case of Plea Bargaining.” Law and Society Association/Research Committee on Sociology of Law Joint Meeting, Madison, Wisconsin: June.
- 1979 “The Initiation of Topics in Conversation: A Study of the Social Organization of Relationships” (with Don H. Zimmerman). Annual meetings of the ASA, Boston: August.
- 1978 “The Conversational Structure of Character Identification and Character Assessment in Plea Bargaining.” Annual meetings of the American Anthropological Association, Los Angeles: November.
- “Character Description in Context: A Study of Plea Bargaining Talk.” Annual meetings of the ASA, Boston: August.
- 1977 “Placement of Topic Changes in Conversation.” Annual meetings of the ASA, Chicago: August.
- “On the Reification of Social Structure: Toward a Contextual Sociology” (with Thomas P. Wilson). Annual meetings of the American Sociological Association, Chicago: August.

#### **RECENT PODCASTS; CAMPUS- AND COMMUNITY- INVITED TALKS**

- 2019 “The Child with Autism as an Individual.” INTEGRAL Adult Autism Conference in association with the Autism Society of South-Central Wisconsin. Goodman Community Center, Madison WI: November.
- “Why and How Understanding the Diagnosis of Autism Embodies the Wisconsin Idea.” Presentation for the Wisconsin Idea Lecture Series. University of Wisconsin: October.
- “How to Deliver Good News: It’s Harder Than You Think.” Interview on *Healthcare Communication: Effective Techniques for Clinicians*. Podcast retrieved from <http://bit.ly/ACHDocComPodcast>. January.
- “Evaluating Encounters with Autism Spectrum Disorders.” The Technical Club of Madison, Wisconsin: March.
- 2018 “Observations Concerning Forensic and Clinical Encounters Involving Children with Autism Spectrum Disorder.” Presentation to *Chaos and Complexity Seminar*. Madison: University of Wisconsin: October.
- 2017 “Researching Autism and Other Phenomena from the Standpoint of Ethnomethodology and Conversation Analysis.” Guest lecture for Prof. Erica Halverson (Curriculum and Instruction) in Qualitative Research Methods: Field Methods II: November.
- “Autism: Why the Humanities Needs It; Why It Needs the Humanities.” Presentation to *Humanities in Community Series: Rejuvenating Our Everyday Perceptions*. Madison: Goodman Community Center: October.

“Diagnosing Autism: Interaction Order and the Use of Narrative in Clinical Talk.” Presentation to the John D. Wiley Seminar. Madison: University of Wisconsin Waisman Center: January.

**COURSES TAUGHT (undergraduate unless otherwise specified):**

Conversational Analysis (undergraduate and graduate)  
 Ethnomethodology (undergraduate and graduate)  
 Qualitative Methods (graduate)  
 Language and Social Interaction  
 Sociology of Mental Health and Mental Disorder  
 Social Problems  
 Social Psychology (undergraduate and graduate)  
 Sociology of Autism (Soc. 496 Topics course)

**POST-DOCTORAL FACULTY OR STUDENTS SUPERVISED:**

2013-14 **Waverly Duck** (NSF Grant on Autism Diagnosis, Visiting Professor, University of Pittsburgh)  
 1990-92: **Marilyn R. Whalen** (NIMH Social Science Fellow in the Department of Psychiatry)  
 1987-89: **Steven E. Clayman** (NIMH Social Science Fellow in the Department of Psychiatry). Now Professor of Sociology, University of California, Los Angeles  
 1986-87: **Anne W. Rawls** (NIMH Social Science Fellow in the Department of Psychiatry). Now Professor of Sociology, Bentley University, Boston Massachusetts  
 1984-87: **Albert J. Meehan** (NIMH Social Science Fellow in the Department of Psychiatry). Now Chair and Professor of Sociology, Oakland University, Rochester, Michigan

**Ph.D DISSERTATIONS SUPERVISED:**

2022 (expected) **Lucas Wiscons**, Disparities on the Ground: Organized Facets of Record-keeping and Hearings in Michigan and Wisconsin Criminal Courts  
 2020 **Jason Nolen**, Hegemonic Masculinity, Face Work, and Emotional Labor in Fantasy Sports Leagues  
 2019 **Dagoberto Cortez**, The Social Organization of Oncology Clinics: Co-Constructing End-Of-Life Care and Treatment  
**Jason Nolen**, Participation in Fantasy Sports Leagues: Doing Gender and Masculinity  
 2017 **Matthew Hollander**, Respecifying Obedience to Authority: Directive Sequences and the Meaning of Milgram’s Experiment  
 2016 **David Schelly**, Autism Spectrum Disorder in Costa Rica: A Multi-Method Investigation  
**Jason Turowetz**, The Narrative Realization of Autism  
 2014 **Cabell Gathman**. The Presentation of Self in Everyday Social Network Sites: Facebook as a Topic of Inquiry.  
 2013 **Karen Schaepe**, After the Diagnosis: News Delivery in Cancer Care  
 2010 **Teddy Elizabeth Weathersbee**, Requests and Responses in Relation to Tissue Donation at a Dialysis Clinic.  
 2002 **Danielle Lavin**, The Local Production of the Notion of “Rehabilitation”: Building a Case in Parole Hearings. (Indiana University)  
 2000: **Karen Lutfey**, Social Dimensions of Noncompliance with Medical Treatment Regimens: The Case of Diabetes. (Indiana University)  
 1999: **Robert Moore**, Achieving Understanding in the Standardized Survey Interview. (Indiana University)  
 1997: **Anne Marie Kofmehl Kinnell**, A Study of HIV Prevention and Test Counseling: The Social Organization of Client-Centered Discourse. (Indiana University)  
 1995: **Virginia Teas Gill**, Patients' Explanations and Doctors' Responses in Clinical Interaction  
 1993: **John F. Manzo**, The Social Organization of Talk and Experience in Jury Deliberations.

- 1988: **Courtney L. Marlaire**, Doing the Test: Collaborative Work in Special Education Assessments.  
 1986: **Ann Reisner** (Agricultural Journalism), Decision-Making Among News Editors

**M.A. THESES SUPERVISED:**

- 2021 (expected): **Ana Lisa Gonzales**. Narratives Concerning the Experience of Mental Illness.  
 2020 **Lucas Wiscons**. Particularizing the Picture: Use and Structure of Instantiation Stories in Autism Diagnosis  
 2016: **Adam Talkington**. Tasks as “Play” and “Games” in Activity Transition Sequences: Accomplishing Focused Involvement in Testing for Autism Spectrum Disorder  
 2011: **David Schelly**. Wrongfully Suspected: The Sequential Organization of Complaints, Accusations, and Denials in Police Interrogations.  
 2008: **Jason Nolen**. Entitlement, Contingency, and Presumption in the Request for Survey Participation.  
**Matt Hollander**, The Interactional Organization of Telephone Survey Openings.  
 2005: **Cabell Gathman**, Complimenting the Respondent: How Interviewers Handle Performances on Cognitive Tasks in the Survey.  
 2004: **Mike Horgan**, “What Would You Say?” Some Practices for Answering Questions in Telephone Survey Interviews  
 2003: **Teddy Kardash**, Doing Sexuality.  
**Jonathan Courtney**, The Social Construction of Atmosphere in a Neighborhood Bar  
 2001: **Michie Kawashima**, Echolalia: Its Roles in Clinical Interactions. (Indiana University)  
**Martine Delannay**, The Constructed Incarceration: On the Bus.  
 2000: **Jocelyn S. Viterna**, Seeking “Standardization” in the Standardized Survey Interview (Indiana University)  
**Kimberly Darnall**, The Recording of Answers to Open-Ended Questions in Telephone Survey Interviews: An Investigation into the Concerted Practical Actions of Interviewers (Indiana U.)  
 1999: **Katy Hadley**, Managing the Interactional Gate: Going Along with the Request to Participate in a Telephone Survey Interview (Indiana University)  
**Thom Heil**, “The Interview Was Really Good Overall?”: Advice-Giving and Advice-Reception in a Supervisory Feedback Session (Indiana University)  
**Chadwick Menning**, Reigning in the Respondent: Easy and Difficult Ways of Getting a Standardized Answer When It Fails the First Time (Indiana University)  
**Shari Woodbury**, Interviewer Strategies for Maximizing Acceptances in the Front End of the Survey Interview (Indiana University)  
 1998: **Danielle Lavin**, An Ethnomethodological Approach to Laughter in the Survey Interview: Interviewer Response/Non-response to Respondent-Initiated Laughter (Indiana University)  
**Todd Goodwin**, Managing Participation in a Local Work Collectivity: Finding Space, Eavesdropping, and Standardization in the Survey Research Center (Indiana University)  
 1995: **Karen Lutfey**, Collaborative Navigation: The Interactive Work of Doctors and Patients in Two Oncological News Deliveries (Indiana University)  
**Jeremy Freese**, On the Use of Prosodic Resources in the Accomplishment of Conversational News Deliveries (Indiana University)  
 1994: **Robert J. Moore**, Dereification in Zen Buddhism: A Theoretical Contribution to Peter L. Berger’s Social constructionist Approach to Religion  
 1992: **Anne Marie Kofmehl Kinnell**: Doing a “Proposal of the Situation” in the Delivery and Receipt of Safer Sex Advice  
 1990: **Thomas Conroy**, The Occurrence of Informings in Ordinary Conversational Contexts  
**Brian A. Costello**, The Delivery and Receipt of Recommendations in the Doctor-Patient Encounter  
**Robert M. Cradock**, Preserving Scientificity: Processes of Clinical Mundane Reasoning  
 1989: **Virginia Teas**, Labeling and the Delivery of Diagnostic News  
 1988: **John Manzo**, Jury Deliberation as a Member’s Accomplishment: The Achievement of a Unanimous Decision  
 1987: **Norman Jensen**, Topic Management in Doctor-Patient Conversations

1986: *Timothy Halkowski*, Talk About the Mentally Ill: Collectivity Categorization and the Interactional Construction of Deviance

**OTHER TEACHING ACTIVITIES:**

- 2000-2020 Co-organizer of interdisciplinary interactional linguistic and conversation analysis data sessions. These are bi-weekly or periodic fora to which graduate students, faculty, and outside visitors bring interactional data for session participants to analyze.
- 2018 On the Role of Mentoring in the Graduate School Curriculum. Department of Sociology, UW Madison Proseminar for First Year Graduate Students: October
- 2017 Social Psychology and Microsociology in the Sociology Department. Department of Sociology, UW Madison Proseminar for First Year Graduate Students: November
- 2016 On Careful Listening and Observing in Clinical Settings. Fellowship Seminar. Department of Family Medicine & Community Health. UW Health Sciences: September
- 2014 Workshop on 'End of Life Conversations in Oncology' (with Dr. Toby Campbell, MD). Walther Palliative Care Symposium. Indiana University Simon Cancer Center. Indianapolis: November.
- 2014 On 'End of Life' Conversations in Oncology: Observations about the Local Social Order in Cancer Care. Social Psychology and Microsociology colloquium. Department of Sociology. University of Wisconsin, Madison: April.
- 2013 Conversation Analysis. Invited talk for Professor Audrey Trainor's Qualitative Field Methods II class in Department of Curriculum & Instruction. University of Wisconsin, Madison: March.
- 2012 Conversation Analysis. Invited talk for Professor Erica Halverson's Qualitative Methods class in Department of Curriculum & Instruction. University of Wisconsin, Madison: March.
- 2011 Conversation Analysis & Ethnography. Guest lecture to Professor Cecilia Ford's Eng. 710 Discourse Analysis class. Department of English. University of Wisconsin, Madison: November.
- 2010 Conversation Analysis: My Approach (with Professors Cecilia Ford and Junko Mori. Qualitative Research Community session. University of Wisconsin, Madison: October.
- 2009 Department of Pediatrics Conference: Differential Diagnosis and Delivering Bad News. Dr. Dan Schumacher, organizer. UW School of Medicine and Public Health: August.
- 2008 Master class in conversation analysis. Sovako Summer School, University of Tampere, Finland: June.
- 2007 Short Course on Ethnomethodology and Conversation Analysis. Department of Linguistics. Odense University, Denmark: October.
- 2007 Bad & Good News in Qualitative Health Research and Clinical Settings. Short Course in Clinical Research Breakout Session. (With Cameron Macdonald.) Health Sciences Learning Center. University of Wisconsin—Madison: August.
- 2005 Interview on To the Best of Our Knowledge. Program about good and bad news. Wisconsin Public Radio. Madison, WI: May 4. <http://www.ttbook.org/book/doug-maynard-delivering-bad-news>

- 2005            Presenter and Discussant, Summer Research Opportunities Program (SROP) Conference, Committee on Institutional Cooperation. Madison, WI: July 15-16.
- 2004-2006        Workshop on Ethnomethodology and Conversation Analysis. *Research Talk* Qualitative Research Summer Institute
- 2001            Institute of Social Research Intensive Program, Indiana University. Ethnomethodology and Conversation Analysis. Week long, all-day seminar for graduates and postdoctoral fellows. July 17-21.
- 1992-2000        Organizer of interdisciplinary informal Sociolinguistic and Conversation Analytic Data Sessions. Indiana University.
- 1979-1992      Organizer of interdisciplinary Sociolinguistic and Conversation Analytic Data Sessions. UW.

**ADMINISTRATIVE AND COMMITTEE SERVICE:**

Chair, Sociology Graduate Program Committee, Department of Sociology, UW, 2019-2020  
 Member, Associate Professor Review Committee, Department of Sociology, UW, 2018-2019  
 Member, Assistant Professor Recruitment Committee, Department of Sociology, UW, 2017-2018  
 Member, Budget Committee, Department of Sociology, UW, 2016-2019  
 Member, Board of Visitors, Department of Sociology, University of Wisconsin, 2011-present  
 Member, Minority Recruitment and Retention Committee, Department of Sociology, University of Wisconsin, 2013-2016  
 Assistant Professor Review Committee, University of Wisconsin, 2012-2013  
 Member (elected), UW Committee on Faculty Rights and Responsibilities, 2012-2015  
 Member, Development Committee, Department of Sociology, 2010-2011  
 Chair, Department of Sociology, University of Wisconsin, 2007-2010  
 Faculty Steering Committee, Science and Technology Studies program, University of Wisconsin, 2004-2008  
 Member, Committee for the Recruitment and Retention of Minorities, Department of Sociology, University of Wisconsin, 2003-present.  
 Chair, Committee for the Recruitment and Retention of Minorities, Department of Sociology, University of Wisconsin, 2004-2006.  
 Faculty Executive Committee (for recruitment and support of Advanced Opportunity Fellowship students), College of Letters and Sciences, University of Wisconsin, 2005-2006  
 Social Studies Fellowships Committee, The Graduate School, University of Wisconsin, 2003-2006  
 Director of Graduate Studies, Department of Sociology, University of Wisconsin, 2003-2006  
 Assistant Professor Review Committee, University of Wisconsin, 2002-2003  
 Teaching Awards Committee, Sociology, University of Wisconsin, 2000-2002  
 Salary Committee, Sociology, University of Wisconsin, 2000-2001; 2006-2010  
 Affirmative Action Committee, Indiana University, 1999-2000  
 Bloomington Faculty Council, Indiana University, 1999-2000  
 Executive Committee, Indiana University American Association of University Professors, 1999-2000  
 Summer Faculty Fellowship Committee, Graduate School, Indiana University, 1997-1999  
 Personnel Committee, Department of Sociology, Indiana University, 1995-2000  
 Executive Committee, Department of Sociology, Indiana University, 1993-1998  
 Ad hoc Committee on the Graduate Program, Department of Sociology, Indiana University, 1995-96  
 Committee on Undergraduate Education, College of Arts and Sciences, Indiana University, 1994-96  
 Executive Committee, Faculty Division of the Social Sciences, University of Wisconsin, 1991-92  
 Various Reading Committees for Sociology Senior Recruitment, University of Wisconsin, 1987-1992  
 Sociology Committee on Visitors, University of Wisconsin, 1986-1992  
 Sociology Assistant Professor Review Committee, University of Wisconsin, 1987-88  
 Sociology Advanced Standing Committee, Chairman, University of Wisconsin, 1985-1988  
 Faculty Senate, University of Wisconsin, 1983-85



Sociology Evaluation and Improvement of Instruction, University of Wisconsin, 1980-81  
 Sociology Assignment Committee, University of Wisconsin, 1979-81; 1982-84  
 Wisconsin Update (Department of Sociology Publication), Spring 1980, Spring 1981

**PROFESSIONAL MEMBERSHIPS:**

American Anthropological Association  
 American Sociological Association  
 Society for the Study of Social Problems  
 Midwest Sociological Society  
 National Communication Association  
 International Society for Conversation Analysis  
 International Institute on Ethnomethodology and Conversation Analysis

**PROFESSIONAL SERVICE:**

Deputy Editor: *Social Psychology Quarterly* 2017-2020

Editorial Board: *Social Psychology Quarterly* 2014-2017  
*Text*, 1996-present  
*Discourse Studies*, 1998-present  
*Psychotherapie und Sozialwissenschaft*, 1998-present  
*Research on Language and Social Interaction*, 2002-present  
*Communication & Medicine*, 2002-present  
*Social Problems*, 2009-2012  
*Social Psychology Quarterly*, 1988-1992, 2005-2008, 2015-2018  
*Language in Society*, 1990-2010  
*Sociological Theory*, 1992-1994.  
*Journal of Contemporary Ethnography*, 1994-99  
*American Sociological Review*, 1996-1999

Deputy Editor: *Social Psychology Quarterly*, 2000-2003  
*The Sociological Quarterly*, 2004-2010

Referee: *American Sociological Review*, *American Journal of Sociology*, *Journal for the Theory of Social Behavior*, *Law and Society Review*, *National Science Foundation*, *Social Problems*, *Social Psychology Quarterly*, *Sociological Focus*, *Sociology of Education*, *Symbolic Interaction*, etc.

Organizer, Discussant, or Presider: Section Sessions (4) on Ethnomethodology. American Sociological Association. Chicago: August, 2018.  
 Session on Ethnomethodology. American Sociological Association. Chicago: August, 2015.  
 Session on Recent Studies in Ethnomethodology & Conversation Analysis. American Sociological Association. San Francisco: August, 2014.  
 Session on Recent Studies in Conversation Analysis. American Sociological Association. Denver: August, 2012.  
 Session on Applied Conversation Analysis. International Conference on Conversation Analysis. Mannheim, Germany: July, 2010.  
 Session on Doctor-Patient Interaction. International Conference on Communication in Health. Miami: October, 2009.

Session on Conversation Analysis. American Sociological Association meetings. San Francisco: August, 2009.

Session on Ethnomethodology and Conversation Analysis. American Sociological Association meetings. Boston: August, 2008.

Session on Conversation Analysis and Ethnomethodology. American Sociological Association meetings. Montreal: August, 2006.

Session on "From Sociology to Ethnomethodology to Conversation Analysis: The Career of Don H. Zimmerman." American Sociological Association meetings. San Francisco: August, 2005.

Summer Research Opportunities Program (SROP) Conference, Madison: July, 2005.

Session on Conversation Analysis American Sociological Association meetings. San Francisco: August, 2005.

Symposium on "Forms of Interviewing: Interactional Dynamics and Institutional Effects." (With Timothy Halkowski). 14th Applied International Linguistics Association Congress. Madison, Wisconsin: July 2005.

Session on Doctor-Patient Interaction. American Sociological Association meetings. San Francisco: August, 2004.

Session on Conversation Analysis. American Sociological Association meetings. San Francisco: August, 2004.

Workshop on Methods for Studying Interaction. (With Nora Cate Schaeffer.) Center for the Demography of Health and Aging (CDHA), University of Wisconsin-Madison: April, 2002.

Roundtable on "New Directions in Research Methods: Digital Video." American Sociological Association meetings. Anaheim: August, 2001.

Intensive Weekend Workshop: "Practicing Medicine: A Dialogue on Doctor-Patient Interaction." The Indiana Consortium for Mental Health Services Research (Profs. Bernice Pescosolido and David Takeuchi, co-directors). Larue Carter Hospital, Indianapolis: January, 2000.

Session on Interaction in Medical Settings. American Sociological Association meetings. New York: August, 1996.

Session on Ethnomethodology and Conversational Analysis. American Sociological Association meetings. New York: August, 1996.

Sociolinguistic Sessions. Research Committee 25, International Sociological Association meetings. Bielefeld, Germany. July 1994.

Session on Sociolinguistics, Midwest Sociological Association, Cincinnati: August, 1991.

Session on Perspectives on Goffman's Sociology. Midwest Sociological Society. Chicago: April, 1990.

Ethnomethodology roundtable. Department of Sociology, University of Wisconsin. Madison: March, 1990.

Session on Conversation Analysis. American Sociological Association meetings. San Francisco: August, 1989.

Session on Sociolinguistics, American Sociological Association meetings. San Francisco: August, 1989.

Session on Language and Social Interaction: Theoretical Considerations, Midwest Sociological Society meetings. St. Louis: April, 1989.

Session on Multiple Approaches to Social Interaction, American Sociological Association, Atlanta: August, 1988.

Session on Ethnomethodology and Social Problems Theory, Society for the Study of Social Problems meetings. New York: August, 1986.

Session on Sociolinguistics, Midwest Sociological Society Meetings, St. Louis, Missouri: April 1985.

President: International Society for Conversation Analysis. 2014-2018.

Vice President: Research Committee 25, Sociolinguistics, International Sociological Association, 1990-1994

Chair: Membership Committee, Social Psychology Section, American Sociological Association, 1997-8

Nominations Committee, Theory Section, American Sociological Association, 1994-5

Cooley-Mead Award Committee, Social Psychology Section, American Sociological Association, 1993-94

Co-organizer: Section on Ethnomethodology and Conversation Analysis. American Sociological Association. 2001-2004. Section-in-formation achieved full section status in 2005.

Council: International Society for Conversation Analysis. 2014-2018.

Section on Ethnomethodology and Conversation Analysis. American Sociological Association. 2006-2008; 2011-2014.

International Institute on Ethnomethodology and Conversation Analysis. 2012-present.

Invited Member: Award Selection Committee Member, Friends of Fulbright Finland, 2018-2019

Scandinavia Peer Review Committee, Fulbright Scholar Program, Council for International Exchange of Scholars. A Division of the Institute of International Education, U.S. Department of State. Washington D.C.: 2009-2011

C. Wright Mills Award Committee, Society for the Study of Social Problems, 1999-2000

Elected Member: Council, Social Psychology Section, American Sociological Association, 1994-1996

Nominations Committee, Theory Section, American Sociological Association, 1996-7

American Sociological Association Dissertation Award Committee, 1991-1993

Subcommittee of ASA Publications Committee to Evaluate the American Sociological Review, 1989